



FOCUS

THE PRIVATE HOTEL SCHOOL

OCTOBER NEWSLETTER | 2014

How to make a good team great

What distinguishes a top team from the rest? Top teams achieve superior levels of participation, cooperation and collaboration because they trust one another, share a strong sense of group identity and have confidence in their effectiveness as a team. When there is a climate of trust and members can sense that they are better together than apart, greater effectiveness is accomplished. To build a positive level of emotional intelligence make time for team members to appreciate each other's skills; manage emotional issues that can assist or distract the team's progress and establish ways for members to express anger and tension and to positively redirect the anger and tension.



PHS participates with CANSA

PHS recently participated in an event organised by The Cancer Association of South Africa (CANSA). CANSA is one of the leading cancer control organisations in Southern Africa, funds cancer research and influences policy makers. They also provide support to people affected by or treated for cancer. The event was hosted in Stellenbosch with over 400 participants. PHS hosted a table at the event. CANSA plays an important role as it also educates the public in general on the prevention and detection of cancer.



Furthering professionalization for the Western Cape Education Department

Together with the Western Cape Education Department PHS hosted a short course for teachers based in the Western Cape who teach hospitality studies and consumer studies. The focus of the workshop was on further professionalization of the teachers in the field of hospitality. Specific topics that were discussed and reviewed included sectors and careers; sustainability and food security; kitchen and restaurant operations as well as revenue and menu management. Some of the comments received from the course participants indicated that they found the presentations empowering, thus enabling them to encourage their learners to work hard as there is a great future for them in the hospitality industry.



PHS in Dubai

PHS participated in the 32nd annual EuroCHRIE held in Dubai. The conference provided a platform for more than 250 delegates from over 50 countries to discuss cutting-edge research results in tourism and hospitality education, to learn about educational issues and to develop professional networks. A special segment to the programme entitled "Charting the Future: Hospitality and Tourism Education in Africa" focused in particular on matters pertaining to tourism and hospitality education on the continent. Dr. Johnson (Vice Dean of PHS) presented a paper on "Educators, where we are and where we need to go". The indication was that there is a lack of quality standards regarding tourism and hospitality education as well as the lack of quality curriculums. Active research needs to be conducted on a more frequent level to investigate performance problems and to suggest solutions.



Bergzicht Training

The Private Hotel School in cooperation with Bergzicht Training Centre offer a 10 weeks City & Guilds Skills Award course to 12 local youths during October and November. The course consists of both basic theory and practical modules in kitchen (6 weeks) and waiter service skills (2 weeks) and is developed to equip learners with the skills for a career in the hospitality industry. As part of their course, the learners have to do a 2 week practical training session at a fully operational hospitality facility. We are grateful for Spier, Asara, Kleine Zalse Lodge and Muratie who have partnered with us on this project and who will employ these learners at the completion of this course.



A semester full of events

The second semester students of PHS hosted three main events during October focussing on the Third Semester Ball, a special community focussed event for the Ekwezi Educare facility based in Kalkfontein and a networking function for Stellenbosch 360. The students under the guidance of their lecturers, and newly appointed event coordinator, Ms Elni Le Roux, planned the events and provided the culinary aspects for each of the events. Very positive feedback was received from participants attending these events and indicated that the events were well executed and professionally organised. Well done to the PHS second semesters, we are proud of you.

"Actions say more than your words"

THE 
PRIVATE
HOTEL SCHOOL
STELLENBOSCH, SOUTH AFRICA

Telephone: +27 (0)21 881 3792

Fax: +27 (0)21 881 3793

E-mail: info@privatehotelschool.co.za

Website: www.privatehotelschool.co.za