



FOCUS

THE PRIVATE HOTEL SCHOOL

FEBRUARY NEWSLETTER | 2014

Commitment

Commitment implies dedication and to see a cause or action through. The professional hospitality attitude is all about commitment – commitment to yourself, commitment to your brand, commitment to your colleagues and commitment to your customers. The value of a happy customer is priceless and being committed brings in the dividends.



Spotlight on
PHS Alumna
Anika de Jongh

Ms Anika De Jongh is currently completing her Diploma in International Hospitality Management. She is on her internship with the Devon Valley Hotel, Stellenbosch. Anika is currently involved with the Food and Beverage department and holds the position as a Relief/Training Manager at J.C. Le Roux, Van Ryn's and the Flavours Restaurant situated at Devon Valley Hotel. Her activities include dealing with guests, staff and hospitality stakeholders. Anika indicated that prior to commencing her internship her expectations were extremely high, as she was eager to learn and gain as much experience as possible. Anika also says that "Being the relief manager definitely increased my learning goals, knowledge and attitude and the PHS programme has assisted me to be professional and execute my tasks". We wish Anika all the best with her future endeavors.



Industry visits the PHS Campus

Celebrity adventurer and chef, David Grier visited PHS during February. Chef Grier shared inspirational experiences regarding his travels to many exotic destinations. In particular the journeys that touched everyone's heart was the journey across the Great Wall of China and his journey along the coast of South Africa. He undertook these journeys to raise awareness for the "Miles for Smiles Challenge" and to raise funds for surgery to underprivileged children who was born with facial disfigurements. He said that life begins at the end of your comfort zone and indicated that one's journey in life is bigger than the individual. He also said that one must make things happen and that change comes from within. His recipe for success in hospitality is built upon having the right attitude, tolerance, love, appreciation and respect.



Western Cape Education Department Conference

PHS hosted a Consumer Studies and Hospitality Studies workshop, focussing on health, hygiene, food safety and legislation for the Western Cape Educational Department, Directorate Curriculum Development. The workshop was attended by approximately 200 school teachers in the Western Cape region. The workshop presenter was Ms Susina Jooste, Director of PHS. Ms Jooste and PHS were praised for their professional standards and for delivering a quality workshop.



Community Outreach

Chef Jeanette Barry has a passion for her community. As part of the community outreach programme of PHS, PHS gives back to the community. During the month of February, Chef Barry coordinated with her culinary students to work with learners from Kayamandi High School. Cooking and culinary techniques were shared during these sessions and creating an interacting session with PHS students and Kayamandi High School learners.

"Change comes from within"

THE

PRIVATE
HOTEL SCHOOL
STELLENBOSCH, SOUTH AFRICA

Telephone: +27 (0)21 881 3792

Fax: +27 (0)21 881 3793

E-mail: info@privatehotelschool.co.za

Website: www.privatehotelschool.co.za